Evaluation of XML Schema Quality in multimedia content publishing domain

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Motivation 1: combining efforts from projects and research work

- Optimization of business processes (for the publishing domain)
- Integration of existing IT systems with new solutions (supported by XML technologies)
- Measuring quality of IT solutions (adjusted software metrics)

Motivation 2: integration in the learning process

XML schemas in the learning process

- Academic study program (1st year):
 - Basics of web technologies
 - Basics of XML and its connection to HTML
- Academic study program (3rd year):
 - System convergence and integration
 - **Specifics** of XML and its **use in Java** web services and Java applications
- Professional study program (3rd year)
 - Development of information services
 - **Specifics** of XML and its **use in C#** web services ands C# applications

Optimization and quality management

- Second Cycle Bologna Study Programmes (1st year):
 - Business process optimization
 - Business process modeling, simulation, optimization and reporting
- Second Cycle Bologna Study Programmes (2nd year):
 - Operational research
 - Use of operational research methods for optimization of business process and IT solution optimization

Agenda

- The multimedia content publishing domain
- The role of XML technologies
- XML Schemas and the metric system Quality index
- Evaluation of the publishing domain

Publishing process



The problems of the publishing process

Publishing organizations must provide the same content in various formats in order to meet <u>the</u> <u>needs of their clients</u>

- large amounts of data
- poor organization (of knowledge databases)
- Increasing involvement of multimedia contents

The publishing process is performed in both printed and electronic form, however there is an increasing number eBooks (Shaffer, 2012).

- Little IT support
- Almost no automation

Multimedia content publishing process quality

The <u>publishing process</u> can be optimized, simplified and become more efficient with <u>XML technologies support</u> regardless of the document origin and content

"PUŠNIK, Maja. <u>Using XML technologies for various data</u> <u>format transformations</u> : lecture presented at Workshop in Bohinj (project Software engineering - Computer science education and research cooperation), August 24-29, 2015. 2015"



The role of XML technologies





XML family of technologies connected



Why use XML technologies

- Enabling a (semi) process automation
- Addressing different challenges:
 - technical
 - organizational
 - financial
- Finding balance between manual and automatic steps

XML technologies in the publishing process (architecture design)



XML schemas in the publishing process





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Survey among developers



Complexity/quality dependence analysis



Quality aspects analysis





Structural quality aspect (QA1)

$$QA_{1} = N_{ri_all} + \frac{N_{E}}{N_{at}} + \frac{N_{r}}{N_{t_s}} + \frac{N_{t_s}}{N_{t_c}} + \frac{N_{an} + N_{t_i} + N_{E_t}}{N_{E}}$$

$$QA_2 = \frac{N_{an}}{N_E + N_{at}} + \frac{N_{E_{group}}}{N_E} + \frac{N_{A_{group}}}{N_{at}} + \frac{N_g}{N_E}$$

Transparency and documentation of the XML Schema (QA2)

XML schema optimality quality aspect (QA3)

$$QA_{3} = \frac{1}{7} \left(\frac{N_{E_{l}}}{N_{E}} + \frac{N_{at_{l}}}{N_{at}} + \left(1 - \frac{N_{E_{gc}}}{N_{E} - N_{E_{s}}} \right) + \frac{N_{E_{gs}}}{N_{E_{s}}} + \frac{N_{t}}{N_{E} + N_{at}} + \frac{N_{g}}{N_{E_{gc}}} + \left(1 - \frac{N_{E_{u}}}{N_{E}} \right) \right)$$

XML schema minimalism quality aspect (QA4)

XML schema reuse quality aspect (QA5)

XML schema flexibility quality aspect (QA6)

XML Schemas Quality aspects and quality index

$$QA4 = \frac{N_{an} + N_E + N_{at}}{LOC} + \frac{N_{rt_all}}{N_t}$$

$$QA5 = \frac{N_{re_all} + N_{ra_all} + N_{rg_all} + N_{ri_all} + N_{rt_all} + N_{t_i}}{N_E + N_{at} + N_g + N_t}$$

$$QA6 = \frac{N_{Egroup} + N_{Agroup} + N_g + N_{re_{all}} + N_{ra_{all}} + N_{rg_{all}} + N_{ri_{all}}}{N_E + N_{at} + N_t + N_g}$$

 $Q_i = 1/6(QA_1 + QA_2 + QA_3 + QA_4 + QA_5 + QA_6)$

Set of domains, using XML schemas

- D1 Mathematics and Physics
- D2 Materials Science
- D3 Telecommunications
- D4 Manufacturing
- D5 Energy and Electronics
- D6 Engineering
- D7 IT architecture and design
- D8 Traffic
- D9 Communications
- D10 Computer Science

D11 –Decision Science
D12 –Medicine
D13 - Economics and finance
D14 - Law
D15 - Social science
D16 –Health and sport
D17 –Construction
D18 - Librarianship (Library)
D19 - Landscape and geography
D20 –Media, journalism, newspapers

D21 - The publishing domain

Comparing publishing domain with average results (of existing set of domains)

PARAMETERS					
	Publishing domain	All domain			
	- average	- average			
Number of imports	1,400	0,795			
number of all elements	86,600	77,727			
number of global elements	48,000	26,755			
number of local elements	38,600	50,973			
number of simple elements	31,800	27,691			
number of complex elements	54,800	50,036			
number of global complex elements	35,700	19,250			
number of global simple elements	12,700	7,514			
number of all attributes	26,600	47 <i>,</i> 655			
number of local attributes	26,600	47,091			
number of global attributes	0,000	0,564			
Lines of code	14969,200	3188,618			
number of element groups	1,000	4,364			
number of attribute groups	1,300	1,377			
number of element references	65,400	69,118			
number of references on simple elements	9,000	3,177			
number of references on complex elements	56 <i>,</i> 400	65,941			
number of references on attributes	0,000	1,927			
number of references on element groups	0,200	7,114			
number of references on attribute groups	3,700	11,664			
Number of annotations	0,900	0,977			
Number of restrictions	30,100	75,118			
Number of derived (extended) types	41,800	35,309			



Evaluation of the publishing domain

QUALITY APSPECTS				
	- Publishing domain average	All domain - average		
Structural quality aspect (QA1)	0,387	0,374		
Transparency and documentation of the XML Schema (QA2)	0,005	0,022		
XML schema optimality quality aspect (QA3)	0,280	0,214		
XML schema minimalism quality aspect (QA4)	0,071	0,072		
XML schema reuse quality aspect (QA5)	0,667	0,117		
XML schema flexibility quality aspect (QA6)	0,908	0,950		

Evaluation of the publishing domain

- XML schemas from the publishing field are above average:
 - the publishing domain does use XML schemas,
 - the quality of them is above average however they still need to be improved mostly in the quality aspect of:
 - transparency, documentation
 - flexibility

Research questions

Does the publishing domain use XML documents and what standard XML schemas are being used?

What is the quality level of XML schemas in the publishing domain?

How are they compared to XML schemas in other domains such as computer science and other?

How can the level of quality be improved?

Several XML schemas were found, connected to the publishing field (respectively publishing process) through active research.

Average quality of XML schema in the publishing field is 39%.

The quality index of 39% is higher than by the average quality index (of all 20 domains, where XML schemas are most common) which is 29% based on an experiment in 2014.

Comparing to average XML schemas, the publishing field had lower results only at transparency and documentation quality aspect, all other quality aspects were above average.

Work in progress...

Publishied work

"PUŠNIK, Maja, HERIČKO, Marjan, BUDIMAC, Zoran, ŠUMAK, Boštjan. XML Schema metrics for quality evaluation. Computer science and information systems, 2014, vol. 11, no. 4, str. 1271-1289 "

"PUŠNIK, Maja, RAKIĆ, Gordana, BUDIMAC, Zoran, HERIČKO, Marjan. **Different approaches for measuring XML Schemas**. Collaboration, software and services in information society : proceedings of the 18th International Multiconference Information Society - IS 2015, October 12th, 2015, Ljubljana, Slovenia : volume D. Ljubljana: Institut Jožef Stefan, 2015, str. 17-20. "

Sent work

"Maja Pušnik, Marjan Heričko And Boštjan Šumak, Gordana Rakić, X**ML Schema Quality index in the multimedia content publishing domain**, SQAMIA 2016"

"Gordana Rakić, Zoran Budimac, Marjan Heričko, Maja Pušnik . Towards the XML Schema Measurement Based on Mapping Between XML and OO Domain. SCLIT 2016"

Discussion

- What are the (unpremeditated) problems in the publishing process?
- What is the existing level of IT support in similar processes?
- What is the quality of the publishing process?
- What is the user experience of all involved?
- How often errors occur and how critical they are?
- Are XML Technologies the only solution?
- Are XML Technologies the best solution?
- Are XML Technologies the most suitable solution for the publishing domain?

Thank you for listening!

QUESTIONS? <u>Maja.Pusnik@um.si</u> <u>Bostjan.Sumak@um.si</u>